Eric Gregory 255 Dolores St #3 San Francisco CA 94103

Aug 28th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I used to have AT&T DSL and was very unsatisfied with their slow speeds, out of date technology, and horrible customer service. I switched to a competitive provider (Sonic.net) and the difference was night and day -- fast internet, customer service who could actually help, and top of the line DSL.

But I still don't have fiber in my area yet. Without competition it's impossible to see how I'll even get fiber, and I'm in San Francisco which is supposed to be part of the "tech capital" of the country. If we're not getting good service due to a lack of competition, I'm sure the rest of the country has it much worse!

Eric Gregory